

# BASILDON INFO SHEET



## **YOUR LANDLORD**

### **Swan Housing Group**

Pilgrim House  
High Street  
Billericay, Essex, CM12 9XY  
Tel. 0845 612 4700 [www.swan.org.uk](http://www.swan.org.uk)

## **COUNCILS**

### **Basildon District Council**

The Basildon Centre  
St Martins Square  
Basildon SS14 1DL  
Tel: 01268 533333

### **Essex County Council**

County Hall  
Market Road  
Chelmsford CM1 1LX  
Tel: 0845 7430 430

## **YOUR ENVIRONMENT**

### **Residents Parking Permits**

Tel: 0845 603 7630

### **Streetcare: 01268 294949** ( Mon-Fri 9am – 5pm)

Kerbside refuse and recycling collection types, recycling point locations and types, recycling centres, dumped rubbish, flyposting, graffiti, litter and litter bins, pavements, potholes, recycling, rubbish collection, street cleaning & street lighting.

### **Council Waste Tips**

Barleylands Recycling Centre, Barleylands Depot, Barleylands Road, Billericay, Essex, CM11 2UF  
Tel: 01268 294987

### **Pest & Noise Nuisance** - Tel:01268 294280

Information on pest control, or to book an appointment with a pest control officer. Help with residential and commercial noise issues.

## **EDUCATION AND CAREERS**

### **School Admissions**

Tel: 0845 603 2200

### **Basildon Youth Council**

The Basildon Centre, St. Martins Square, Basildon, SS14 1DL  
For more info call the Youth Development Officer on 01268 294052

### **Thurrock and Basildon College Of Further Education**

Thurrock Campus, Woodview Campus, Grays, Essex, RM16 2YR  
Basildon Campus, Nethermayne, Basildon, Essex, SS16 5NN  
Tel: 0845 6015746

### **Basildon Adult Community College**

Lifelong Learning Centre, Ely Way, Broadmayne, Basildon, Essex  
Tel: 01268 520599

## **UTILITIES**

### **Essex & Suffolk Water General Enquires**

Tel: 0845 782 0999

### **Anglian Water General Enquiries**

Tel: 0845 7145 145

### **British Gas General Enquiries**

Tel: 0845 600 6113

**To find out your gas supplier ring:** 0870 6081524

**To find out your electricity supplier ring:** 0845 6000102

## **MEMBERS OF PARLIAMENT**

### **Basildon Constituency**

Angela Smith MP (Labour)  
Cornwallis House, Howard Chase, Basildon, Essex, SS14 3BB  
Tel: 020 7219 6273

## **ADVICE AND BENEFITS**

### **Housing Benefits**

Tel: 01268 294575

### **Council tax**

Tel: 01268 294544

### **Basildon Jobcentre Plus**

Regent House, The Gore, Basildon, Essex, SS14 2EE  
Tel: 01268 365400

### **To make a new claim for benefits**

Tel: 0800 055 6688

### **Electoral Register**

Tel: 01268 294351

### **Emergency Housing**

Tel: 01268 286622

### **Citizen's Advice Bureau**

Basildon – Tel: 0870 264042  
Billericay – Tel: 01277 651858  
Wickford – Tel: 01268 732094  
[www.adviceguide.org.uk](http://www.adviceguide.org.uk)

### **Births, Deaths and Marriages**

Burghstead Lodge, 143 High Street, Billericay, CM12 9AB  
Tel: 01277 233565

### **Basildon Homelessness Department**

Tel: 01268 294342 (office hours)  
Tel: 01268 286622 (emergency out of hours)

### **NSPCC**

Tel: 0808 800 5000

### **Social Services-** Tel: 01268 643333

### **Domestic Violence**

Basildon Womens Refuge- PO Box 51, Basildon, SS15 5NJ  
Emergency 24 hour helpline: 01268 581591  
9-5 Mon – Fri Helpline: 01268 521666

### **Parklands Women's Centre**

Gloucester Park, Basildon, Essex

### **Samaritans**

Basildon Tel: 01268 412000  
National: 0845 790 9090

## **POLICE AND COMMUNITY SAFETY**

### **Basildon Police Station**

Great Oaks, Basildon, Essex, SS14 1EJ  
Tel: 01268 244092

### **Billericay Police Station**

High Street, Billericay, Essex, CM12 9AB  
Tel: 0300 333 4444

### **Wickford Police Station**

12-14 London Road, Wickford, Essex, SS12 0AN  
Tel: 01268 561312

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## **Laindon Police Station**

Durham Road, Laindon, Basildon, SS15 6PH  
Tel: 0300 333 4444

## **Pitsea Police Station**

8 Rectory Road, Pitsea, Basildon, SS13 2AA  
Tel: 0300 333 4444

## **Victim Support Line**

Basildon – 01268 273703  
National – 0845 303 0900

## **Antisocial Behavior Unit**

St Georges Community Housing, 5-8 Dunton Court, Aston Road,  
Laindon, Basildon, Essex, SS15 6NX  
Tel: 01268 465050

## **Crimestoppers**

0800 555111

## **LIBRARIES**

### **Basildon Library**

Basildon Centre, St Martins Square, Basildon, Essex, SS14 1EE – Tel:  
01268 288533

### **Pitsea Library**

Northland Pavements, Maydells, Pitsea Centre, Pitsea, Basildon,  
SS13 3DU – Tel: 01268 552884

### **Vange Library**

Southview Road, Basildon, Essex, SS16 4ET  
Tel: 01268 281575

### **Fryerns Library**

Whitmore Way, Basildon, Essex, SS14 2NN  
Tel: 01268 521642

### **Laindon Library**

5-7 New Century Road, Laindon, Basildon, Essex, SS15 6AG  
Tel: 01268 542065

## **CINEMA**

### **Empire Cinemas**

Festival Leisure Park, Cranes Farm Road, Basildon, Essex, SS14  
3WB - Tel. 0871 471 4714

## **SNOOKER CLUBS**

### **Basildon Snooker Club**

5 High Pavement, Town Square, Basildon, Essex, SS14 1EA - Tel:  
01268 280898

### **Q Ball Snooker & Sports Bar**

Time Square, Southernhay, Basildon, Essex, SS14 1DJ  
Tel: 01268 524 684

## **LEISURE**

### **Pitsea Leisure Centre**

Northlands Pavement, Pitsea, Basildon, Essex SS13 3DU  
Tel: 01268 465420

### **Basildon Sports Centre**

Nethermayne, Basildon, Essex SS16 5NN  
Tel: 01268 533166

### **Markhams Chase Leisure Centre**

Markhams Chase, Basildon, Essex SS15 5LU  
Tel: 01268 465840

## **Festival Leisure Park**

Unit 18, Festival Way, Basildon, Essex SS14 3WB  
Tel: 01268 531973

## **Basildon & District Swimming Club**

Gloucester Park, Basildon, Essex, SS14 2EB  
Tel: 07817 384234

## **Billericay Swimming Pool**

Lake Meadows, Billericay, Essex, CM12 0BW  
Tel: 01277 657111

## **Wickford Swimming Pool**

Market Avenue, Wickford, Essex, SS12 0AG  
Tel: 01268 765460

## **TRAVEL AND LOCAL TRANSPORT**

### **National Rail train times/enquiries**

Tel: 0845 7 48 49 50.

### **Arriva Bus Company**

Tel: 0844 800 4411

### **First Group Bus Company**

Customer Services: 0845 678 2977

## **HEALTH – INFORMATION SERVICES**

### **NHS Direct 0845 4647 - [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)**

Confidential health advice and information 24-hours a day, 365  
days a year.

### **Vange Health Centre**

Southview Road, Vange, Basildon, Essex, SS16 4HD - Tel:  
01268 520484

### **Great Oaks Clinic**

Great Oaks, Basildon, Essex, SS14 1EH -Tel: 01268 522401

### **Craylands Clinic**

Craylands, Basildon, Essex, SS14 3RR - Tel: 01268 521555

### **Pitsea Clinic**

High Road, Pitsea, Basildon, Essex, SS13 3AB - Tel: 01268  
552275

## **ACCIDENT AND EMERGENCY**

### **Basildon & Thurrock University Hospital NHS Foundation Trust**

Basildon University Hospital, Nethermayne, Basildon, Essex,  
SS16 5NL - Tel: 0845 155 3111

## **BOWLING**

### **Hollywood Bowl**

Unit 19 Festival Way, Festival Leisure Park, Basildon, SS14  
3WB – Tel: 01268 531122

## **SHOPPING**

Eastgate Shopping Centre  
Southernhay  
SS14 1EB

**This information can be made available in large  
text, audio tape and/or different languages**