

External Agencies which offer Welfare Benefit and Money Advice



Guidance notes

Agencies offering both Benefit and Debt advice

These agencies are charity based and offer free, confidential and impartial advice on various subjects which include housing, money advice and welfare benefits. Contact details for these agencies are listed below (Please note use of the phone contacts may attract a charge)

Age Concern Essex Advice and Information

112 Springfield Road, Chelmsford CM2 6LF
Tel: 01245 346106
Web: www.ageconcernessex.co.uk

Citizens Advice Bureau

Web: www.citizensadvice.org.uk
Web: www.communitylegaladvice.org.uk

Barking and Dagenham

55 Ripple Road, Barking IG11 7NT
Tel: 020 8594 6715

Basildon

Basildon Centre, St Martins Square SS14 1DL
Tel: 0844 826 9687

Billericay

Burghsted Lodge, 143 High Street, Billericay CM12 9AB
Tel: 01277 651858

Braintree

2 St Michaels Road, Braintree CM7 1ET
Tel: 0844 499 4719

Brentwood

8-12 Crown St, Brentwood CM14 4BA
Tel: 0844 477 5991

Castle Point

168 Long Road, Canvey Island SS8 0JP
Tel: 0844 477 5984

Chelmsford

47 Broomfield Rd, Chelmsford CM1 1SY
Tel: 01245 257144/354720

Clacton

18 Carnarvon Road, Clacton-on-Sea CO1 6QF
Tel: 0844 477 0808

Colchester

Cornerstone, 5-7 Sir Isaacs Walk, Colchester CO1 1JJ
Tel: 0844 477 0808

East End

32 Greatorex St, London E1 5NP
Tel: 08448 269 699

Epping

50a Hemnall St, Epping CM16 4LS
Tel: 01992 574989

Great Dunmow

Council Offices, 46 High St, Great Dunmow CM6 1AN
Tel: 01371 875593

Halstead

New Street, Halstead CO9 1DD
Tel: 08444 994 719

Harlow

The Advice Centre, 2 East Gate, The High, Harlow CM20 1ND
Tel: 0845 120 3717

Harwich

298 Main Rd, Dovercourt CO12 3PJ
Tel: 0844 477 0808

Havering

Romford Advice Centre, Liberty Shopping Centre or, 7-9 Victoria Rd, Romford RM1 2JT
Tel: 0844 826 9697

Maldon

St Cedd's House, Princes Rd, Maldon CM9 5NY
Tel: 01621 841195

Newham

Custom House, 71a Coolfin Road, London E16 3AP
Tel: 0207 540 4941

Rayleigh/Rochford

The Civic Suite, Hockley Road, Rayleigh SS6 8EB
Tel: 08444 770 808

Redbridge

Broadway Chambers, 1 Cranbrook Rd, Ilford IG1 4DU
Tel: 0208 514 1878

Southend on Sea

1 Church Rd, Southend on Sea SS1 2AL
Tel: 01702 610610

Thurrock

Voluntary and Community Resource Centre, High Street, Grays RM17 6XP
Tel: 0844 826 9689

Wickford

Gibraltar Walk, High Street, Wickford SS12 9AX
Tel: 01268 732094

Witham

Public Hall, Collingwood Road, Witham CM8 2DY
Tel: 08444 994 719



Guidance notes

Tower Hamlets Advice Agencies

These agencies offer confidential and impartial advice on various subjects, which include housing, money advice and welfare benefits.

Tower Hamlets Law Centre

214 Whitechapel Road, London E1 1BJ
Tel: 020 7375 7110
Web: www.info@thlc.co.uk

Island Advice

Island House, Roserton St, Isle of Dogs, London E14 3PG
Tel: 020 7987 9379
Web: www.island-advice.org.uk

Limehouse Project

Cheadle House, Copenhagen Place, Limehouse, London E14 7EY
Tel: 020 7538 0075
Web: www.info@limehouseproject.org.uk

External Agencies which offer Welfare Benefit and Money Advice

Essex County Council

Tel: 0845 3454345
Web: www.communitylegaladvice.org.uk

Impact Solicitors – Basildon

There maybe a charge made for these services in some situations
13 Northlands Pavement, Pitsea SS13 3DU
Tel: 01268 553553
Email: impacttbs@btconnect.com

Agencies which offer Specialist Debt Advice Nationally

Free confidential advice on setting up agreements with creditors so that your debts are managed according to their priority and at a level which is within your budget.

National Debt Line

Tel: 0808 808 4000
Web: www.nationaldebtline.co.uk

Consumer Credit Counselling Service

Tel: 0800 138 1111
Email: contactus@cccs.co.uk

Payplan

Debt Management Company which distributes payments on a pro rata basis to creditors.
Tel: 0800 917 7823
Web: www.payplan.com

The Insolvency Service

Gives advice on bankruptcy.
Tel: 0845 602 9848
Web: www.insolvency.gov.uk

Community Information Point

South Woodam Ferrers

Information Centre, 34 Barons Rd, SWF
Tel: 01245 605611
Email: swfcic@chelmsford.gov.uk

Feering

Feering Community Centre, Coggeshall Road,
Tel: 01376 572882
Email: clerk@feeringparishcouncil.wanadoo.co.uk

If you would like a copy of this Guidance Note in large print, braille, CD or in your language please contact your nearest office.

Haddaad jeclaan lahayd nuqul kamid ah buugyarahan oo ku qoran qoraal waaweyn, qoraal indhoole, cajal ama luqaddaada fadlan kala xiriir xafiiskaaga kuugu dhow.

যদি বড় অক্ষর, ব্রেইল, টেপ অথবা আপনার নিজের ভাষাতে এই লিফলেট দরকার হয় তাহলে আপনার কাছের অফিসে যোগাযোগ করুন।

Nếu quý vị muốn một tờ thông tin này bằng chữ to, chữ dành cho người mù (Braille), thu bằng hoặc bằng ngôn ngữ của quý vị, xin liên lạc văn phòng gần nhất.

若想索取此小冊子的大字體版，盲文版，錄音帶或翻譯成你的語言，請聯絡最近的辦事處。

Contact us

phone 0845 6124700

email benefits@swan.org.uk

In writing Swan Housing Group, Pilgrim House, High Street, Billericay, CM12 9XY