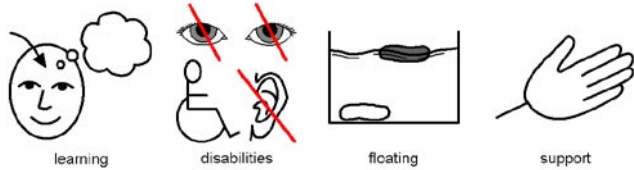




Swan Learning Disability Floating Support Scheme

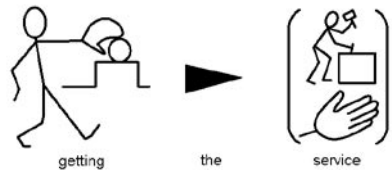
English	This document gives information about our Floating support services. If you need any part of this document in large print, Braille, on CD or explained in your own language.	આ દસ્તાવેજ સંભાળ અને મદદ સેવાઓ વિશે માહિતી આપે છે. જો તમારે કોઈ પણ ભાગની આ માહિતી બેઠક, સીડી ઉપર, આઈડિયો ટેપ અથવા તમારી પોતાની ભાષામાં સમજી શકો તેની જરૂર હોય તો નીચે જણાવેલ નંબર ઉપર અમારો સંપર્ક કરો.	Gujerati
Chineses	本文件提供关于照顾和支持服务方面的信息。如果您需要将这部分信息以大字印刷形式、盲文形式、或通过电话 CD、磁带、或以您的本国语言的形式提供给您，请通过以下号码与我们联系。	Ky dokument ju jep informacione në lidhje me shërbimet për kujdes dhe mbështetje, nëse ju duhet ndonjë pjesë e kësaj informacioni në Braille, në CD, në kasetë ose të shpjegohet në gjuhën tuaj, ju lutemi kontaktoni në numrin poshtë.	Albanian
Bengali	এই নথিতে আমাদের পরিচালনা ও সমর্থন সেবারে সম্পর্কে তথ্য সরবরাহ করা হয়েছে। যদি আপনি এই তথ্যসেবার চেয়ে কোন একটা সেবার বিস্তারিত জানতে চান, অথবা আপনার নিজস্ব ভাষাতে সেবা, বিভিন্ন অডিও টেপ-এ সেবারে চান অথবা বিকল্পিত সেবারে আমাদের সাথে যোগাযোগ করুন।	این نوشتار اطلاعاتی درباره خدمات مراقبتی و پشتیبانی در اختیارتان قرار می دهد. اگر مایل به داشتن هر بخش از این اطلاعات به صورت چاپ شده یا حروف بزرگ، خط بریل، روی CD، نوار صوتی و یا توضیح داده شده به زبان خودتان هستید، لطفاً با استفاده از شماره تلفن زیر با ما تماس بگیرید.	Farsi
Urdu	یہ دستاویز نگہداشت اور تعاون سے متعلق خدمات کے بارے میں معلومات فراہم کرتا ہے۔ ان معلومات کے کسی حصہ کی اگر آپ کو پوچھنے سے ڈیڑھ آئیو لیپ یا اپنی زبان میں وضاحت کی ضرورت ہو تو براہ کرم ہم سے ایچڈ ڈیڈ کے نمبر پر رابطہ کریں۔	بە دستاویز دربارە مراقبت و خدمات پشتیبان اطلاع براھم می کند. اگر شما کدام قسمت این اطلاع در حروف لای، بریل، بر CD، فیلده آدیو یا تشریح در زبان خود شما نیاز دارید لطفاً بیا بر نمبر زیر رابطە کنید.	Dari
Turkish	• دستاویز نگہداشت اور تعاون سے متعلق خدمات کے بارے میں معلومات فراہم کرتا ہے۔ ان معلومات کے کسی حصہ کی اگر آپ کو پوچھنے سے ڈیڑھ آئیو لیپ یا اپنی زبان میں وضاحت کی ضرورت ہو تو براہ کرم ہم سے ایچڈ ڈیڈ کے نمبر پر رابطہ کریں۔	Este documento proporciona información sobre servicios de apoyo y atención. Si necesita esta información en fuentes grandes, Braille, en CD, cinta o en su propio idioma, póngase en contacto con nosotros en el teléfono siguiente.	Spanish
French	Ce document contient des informations sur les services de soins et d'assistance. Si vous souhaitez obtenir une partie de ces informations en gros caractères, en Braille, sur CD, cassette audio ou expliqué dans votre langue, veuillez nous contacter au numéro indiqué ci-dessous.	Niniejszy dokument zawiera informacje o usługach oferujących opiekę i wsparcie. Jeżeli potrzebujesz aby zostało lub częściej tego tekstu były przedstawione w większej czcionce, w języku Braille'a, na nośniku CD, na kasecie audio lub zostały przetłumaczone na Twój język ojczysty, prosimy o kontakt pod podanym niżej numerem.	Polish





Swan Learning Disabilities Floating Support Service

- Swan, with Essex Supporting People team, has made a floating support service just for people with learning disabilities
- This service is to help people find a place to live and do things for themselves.
- The service helps you find out what is happening where you live

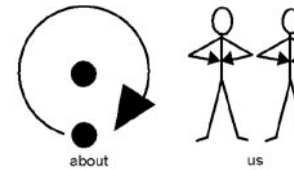


Accessing the Service

This service is available for people who live in Essex County Council areas to tenants (of Swan, other housing Associations, Councils and private landlords), homeowners, and living with friends and family or in temporary accommodation / homeless.

You can get the service in two ways – Either by being referred by a social worker, teacher, doctor, and carer or by calling us yourself.

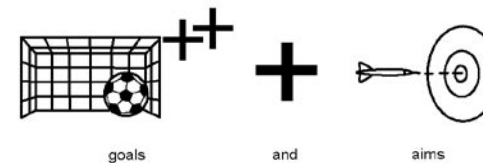
If you are a friend or relative of someone you think would be interested in this service you can also contact us but we will only be able to deliver the service with their agreement.



What the service can do

You will decide what the service helps you with. The service can:

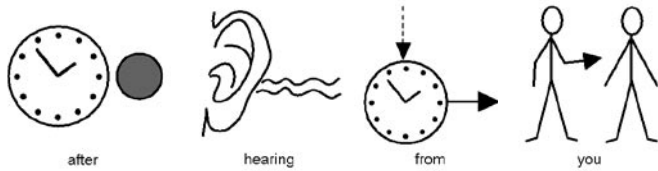
- Get all your benefits and grants
- Help you to learn things like – cooking, shopping, cleaning, paying bills etc.
- Finding or getting somewhere to live
- Finding college courses, or a job
- Finding out about your area
- Helping with your budget



We won't be doing all these things for you we will help you to do these things yourself.

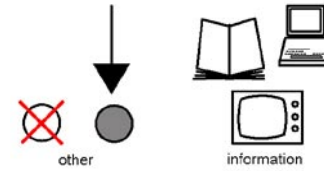
You decide it's up to you.

If our service is full you may have to wait for our support, we will chat to you about this



What will the Floating Support Service do when they receive my details?

- We will get in touch with you by phone or letter or email to let you know what happens next. If you need our service we will make a meeting to see you.
- At our first meeting we will talk to you about your support. You are welcome to have a friend, relative or advocate with you at this meeting if you wish.
- We will decide if we can be of help and if we think we can, you will be given your own support worker who will agree a support plan with you.
- We will visit and support you for up to two years or until you no longer need, or want support.



If you want to know more about our service?

If you would like more information about this service, please contact us by letter, e-mail or telephone:

Swan Housing Association
 Learning Disabilities Floating Support Service
 Supported Housing
 Pilgrim House
 High Street
 Billericay
 Essex, CM12 9XY

Tel: 0845 6124700

E-mail: ldfloatingsupport@swan.org.uk

If we are unable to help you we will support you to find someone who can.

