

We are here 24 hours a day, 7 days a week to help

Swan is committed to stopping anti-social behaviour and to providing homes in neighbourhoods that are clean and safe. We believe you should be able to live in your home safely and securely. We know anti-social behaviour can affect many people in different ways .

Because we are aware that anti-social behaviour can happen at any time, we now offer a dedicated out of hours service to enable you to call and report anti-social behaviour as it happens.

This is in addition to the existing service that we already provide and allows you to speak to a trained member of staff, out of office hours, and at the time the incident is taking place.

When your Housing Office is closed you can still report anti-social behaviour and get support by:

Calling 0800 075 6699, and your call will be answered by someone who can help

- You don't have to wait for office opening hours before you make a report, you can make a call when you need it most
- You can get advice and information as you need it, and can be referred to the police and other agencies that can help
- Receive peace of mind that your call has been logged and will be dealt with effectively
- You will be given a personal incident log number and will be contacted the next working day by the Neighbourhood Team

**CUT OUT
AND KEEP**

24 hour Anti Social Behaviour Help Line...

0800 075 6699



Available in other formats and languages

Polish

Aby otrzymać je we własnym języku,
zgłoś się do nas pod numer 0300 303 2500

Bengali

আপনি এটা আপনার ভাষায় জানতে চাইলে আমাদের
0300 303 2500 -এ যোগাযোগ করুন

Somali

Haddii aad jeceshahay inaad kani ku
hesho luqaddaada, fadlan nagala soo
xiriir 0300 303 2500

Arabic

إذا كنت تريد الحصول على هذه المعلومات في
لغتك، يرجى الاتصال بنا على الرقم 0300 303 2500

Punjabi

ਜੇ ਤੁਸੀਂ ਇਸਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ
ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ 0300 303 2500
ਤੇ ਸੰਪਰਕ ਕਰੋ

Urdu

اگر آپ اسے اپنی زبان میں حاصل کرنا چاہتے ہیں تو،
براہ کرم ہم سے 0300 303 2500 پر رابطہ کریں

General contact details...

If you would like a copy of this document in large print,
braille or CD please call 0300 303 2500

**24 hour Anti Social Behaviour
Help Line**