

**Exmouth Estate Residents Board Minutes**  
**27.06.2018**  
**Exmouth Community Hall – 39 Cornwood Drive, London E1 0PW**

<b>Elaine Navin</b>	<b>Neighbourhood Services Manager</b>	<b>(EN)</b>
<b>Maxine Smythe</b>	<b>Customer Services Officer</b>	<b>(MS)</b>
<b>Abdullah Hossain</b>	<b>Community Development Manager</b>	<b>(AH)</b>
<b>Dean Woodley</b>	<b>Estate Services Team Leader</b>	<b>(DW)</b>
<b>Tony Jarvis</b>	<b>Axis Supervisor</b>	<b>(TJ)</b>
<b>R Bamber</b>	<b>Clovelly Way</b>	<b>(RB)</b>
<b>V Bamber</b>	<b>Clovelly Way</b>	<b>(VB)</b>
<b>J Lynch</b>	<b>Jamaica Street</b>	<b>(JL)</b>
<b>A Ahern</b>	<b>Musbury Street</b>	<b>(AA)</b>
<b>C Scates</b>	<b>Musbury Street</b>	<b>(CS)</b>
<b>W Barrett</b>	<b>Jamaica Street</b>	<b>(WB)</b>
<b>K Coughlin</b>	<b>Musbury Street</b>	<b>(KC)</b>
<b>J Holland</b>	<b>Clearbrook Way</b>	<b>(JH)</b>
<b>B Holland</b>	<b>Clearbrook Way</b>	<b>(BH)</b>
<b>D Appleton</b>	<b>Jamaica Street</b>	<b>(DA)</b>
<b>G McPherson</b>	<b>Jamaica Street</b>	<b>(GM)</b>

<b><u>Item</u></b>		
<b>1.</b>	<b><u>Welcome and Introductions</u></b> Chair welcomed everyone to the meeting.	
<b>2.</b>	<b><u>Apologies for absence</u></b> A Jeyes – Jamaica Street J Fox – Clearbrook Way J Moughton – Clovelly Way  P O’Callaghan-Neighbourhood Services Officer M Rahman – Community Development Officer	
	<b><u>Accuracy of previous minutes</u></b> Proposed by KC and seconded by BH	
<b>3.</b>	<b><u>Matters arising/ Action Sheet</u></b>  <b>3.1</b> DW confirmed that all concerns and issues regarding the cleaning on the Exmouth Estate have been taken into consideration and are being dealt with accordingly. Works are currently being carried out with the floor polishing and will provide confirmation of how long this will take. DW was also unable to locate the bulk rubbish and advised residents to let him know there and then where its located.  RB and WB questioned the reliability of the cameras; DW confirmed that CCTV is being manned 12 hours a day, 6 days a week and record 24 hours a day. It is currently being reviewed to see if Swan can cover 7 days a week.	<b>DW</b>

	<p><b>3.2</b> EN advised that she will chase for an update for the external decorating works and the timescale for when this is most likely to begin.</p> <p><b>3.3</b> The security company have been doing patrols in Jamaica Street for eight weeks, providing daily reports to Alan Bush (Anti-Social Behaviour Officer) and PO. This will be finishing on 29<sup>th</sup> June 2018.</p> <p>The double magnet has been fitted on the basement door in Jamaica Street. DA advised he has noticed an improvement in the ASB issues since the security patrol started and the double magnet has been fitted.</p> <p>DA also reported a damaged door on Musbury Street, DW confirmed that Camview are currently working on this job and updating the system. TJ &amp; DW to attend and confirm.</p> <p><b>3.4</b> Fence in Aylward Street this work is still currently outstanding.</p> <p><b>3.5</b> EN confirmed that the 3-year tree-pruning programme has now ended and Swan is currently looking at quotes to start a new 3-year schedule.</p> <p>WB &amp; RB requested for the trees to be looked at next to 89 Musbury street and tree on slope near Jamaica Street as this needs to be cut back. RB stated that there is a big hole on the green at Clovelly. DW advised that he will liaise with the gardening contractors and request for them to carry out a full inspection.</p> <p>WB reported light (ex35) on greenery not working. DW to look into this.</p> <p><b>3.6</b> DW confirmed that PDUK have started signing in at reception when they carry out a patrol as they do on the Bow Cross estate.</p> <p>AA requested that PDUK provide a timetable of when they're going to attend. AA also asked for clarification on which parking permits to use, those issued by LBTH or Swan. EN advised that Swan can include something in the newsletter to explain in detail which permits/scratch cards are valid on the estate.</p> <p>RB and JH queried how often the parking enforcement company PDUK patrols the estate as for several weeks they have both seen cars parked on double yellow lines, without being ticketed. WB also reported a van that is consistently parked on the Jamaica Street contractor's bay and doesn't move.</p> <p>BH queried how much PDUK are being paid. EN confirmed that Swan does not pay PDUK, they make their money from the fines/tickets being issued.</p>	<p><b>EN</b></p> <p><b>TJ</b></p> <p><b>DW</b></p> <p><b>DW</b></p>
<p><b>4.</b></p>	<p><b><u>Resident Involvement and Community Development update</u></b></p> <p><b>4.1</b> – AH provided the feedback on outdoor gym consultation carried out on 3 blocks (Musbury Street, Jamaica Street and Clovelly Way) around the proposed location for the outdoor gym. He stated that the outcome of the consultation was positive highlighting that 79% of residents who responded said they would like see an outdoor gym on the estate whilst 17% did not like the idea and 4% weren't sure.</p>	

	<p>In response to various questions and concerns AH confirmed that the preferred location for installation is on the big green behind the nursery, surgery and social club. Following the initial consultation, a letter has been placed on all notice boards across the estate to inform the current plan to residents. CCTV will also be installed and will not be chargeable to residents. It will continue to be monitored and will be used as a deterrent to tackle ASB and vandalism.</p> <p>Concerns were raised about the outdoor gym that it will potentially encourage ASB on the estate whilst there are several ongoing ASB issues including drugs, illegal parking and vandalism. AH confirmed that the team is looking into a number of safeguarding options and possible measures including carrying out a health and safety risk assessments to address any ASB issues caused by the proposed installation. Following all measures being put in place, if it's unmanageable to address ASB initiated by the outdoor gym, it will be removed. RB requested that this should be noted.</p> <p>CS questioned the proposal and mentioned that they should have been given a choice of different locations. CS also questioned how long residents would have to wait until the gym would be removed if further issues do arise. AH responded that this location has been proposed as it is accessible from all parts of the estate as the other courtyards are locked and not accessible by all estate residents. He added that the team is happy to take suggestions from residents.</p> <p>Following a long discussion regarding this, RB proposed that a public meeting would be held inviting residents from Musbury Street, Jamaica Street and Clovelly Way, taking comments and views from residents and Swan will make a decision. AH to look into this.</p>	<p><b>RB/ AH</b></p>
<p>5.</p>	<p><b><u>Feedback from the RCC</u></b></p> <p>No feedback was provided at the meeting as the previous RCC meeting had been cancelled.</p>	
<p>6.</p>	<p><b><u>Leasehold services</u></b></p> <p>No update</p>	
<p>7.</p>	<p><b><u>Housing update</u></b></p> <p>No update</p>	
<p>8.</p>	<p><b><u>AOB</u></b></p> <p>8.1 DA asked for an update regarding the lifts and if Polly has checked all elderly and vulnerable residents with limited mobility in Jamaica Street have access to the Musbury Street lift. EN advised that this has been picked up by Polly and they're currently looking at the new system which would allow Swan to make changes to the fobs, however there is a short delay.</p> <p>8.2 RB questioned Swan if there was any truth to the rumour that Swan was proposing to build new homes on the Exmouth Estate, EN to find out more information and update at next meeting.</p>	<p><b>EN</b></p>

<b>9.</b>	<b><u>Date Of Next Meeting</u></b> The next ERB meeting will be held on <b>25<sup>th</sup> July 2018.</b>	
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